

# Steady-10 Membership

## *Agreement Terms*

### PAYMENT (section 1 of 4)

After the initial payment, your membership fees will be collected via automatic credit card charges every 3 months or as soon as you've used up a block of 10 classes, whichever comes first. Fees are non-refundable. Minimum commitment of 2 billing cycles (initial payment + 1 renewal).

### CANCELLATION POLICY (section 2 of 4)

After the minimum duration of 2 billing cycles, you may cancel or switch your membership by email only. This ensures that a manager can authorize and confirm the change. Cancellations and changes require 14 days' notice. Memberships cannot be reassigned and will continue indefinitely until you request cancellation.

### MEMBERSHIP HOLDS (section 3 of 4)

After the minimum of 2 billing cycles, you may place your membership on hold twice per year for a maximum of 2 months per year. Hold requests must be made by email only at least 14 days prior to the requested hold period. Requests made after the fact will not be honoured.

### DECLINED PAYMENTS (section 4 of 4)

Please update your account when your credit card details change. You will be notified by email if your credit card charges fail to authorize for any reason, and a \$15 late fee will apply if you do not receive payment within 72 hours. If your payment is more than one week late, your membership will be deactivated.